



EXPRESS VOTE XL VOTING MACHINE FAQS



1. When did Delaware change its voting system?

- On May 14, 2019, Delaware began using Express Vote XL machines.

2. Where does my card go when I press the vote button?

- Your activation card/ printed ballot slides up and deposits in the secure card container attached to the back of the machine.

3. What happens if the secure card container on the back of the machine gets full?

- Elections staff swap the full bin with an empty bin & secure the full bin at the polling site until an Elections "Security Team" arrives to transport the full bin back to the department where it will be secured.

4. What does Elections do with the activation cards/printed ballots after the election?

- As required by law they are kept in the custody of the Department and stored in a secure location for 22 months following the Election.

5. Does Elections reconcile the results printed on the card with the results stored electronically in the voting machines and the paper tapes printed from the machines?

- Yes. At public meeting(s) following an election, there are three rounds of election audits.
- In the first round, one randomly selected voting machine in each county and one randomly selected election district within the City of Wilmington are selected for audits.
- In the second round, one randomly selected election district in each county and one randomly selected election district within the City of Wilmington are audited.
- In the third and final round, one randomly selected election district in each county and one randomly selected election district in the City of Wilmington are selected for an audit of a statewide race.
- In these rounds of audits, the votes cast on the machines are manually recounted by audit team members of opposite political parties for the nonpartisan audit. The teams ensure that the number of votes processed by the machine exactly match the votes from the activation cards/printed ballots and the votes recorded on the printed paper tapes. Once a machine or election district is used in one of the rounds, it is eliminated from use in any of the subsequent rounds.

6. Is there a way someone can find out exactly how I voted?

- No. It is against the law to connect a voter to their voted ballot. The activation cards/printed ballots do not contain a voter's personally identifiable information on them and the cards deposit in the secure card container randomly.

7. Is there a date/time stamp that prints on the activation card/printed ballot when I vote?

- No.

8. The voting machine does not print out a receipt for me showing who I voted for. Can I take a picture of my selections with my phone?

- Yes. Title 15 does not provide any restrictions on a voter from taking a photo of their ballot. Numerous court cases in states that do restrict voters from taking pictures of their ballots were decided in favor of the voter anyway. The courts reasoned that “a photo of one’s ballot is constitutionally protected speech.” Therefore, pictures of ballots are allowed.

9. Does the barcode on the activation card contain any personally identifiable information (PII) that the machine captures, or that they can trace the card/paper ballot back to me?

- No. The barcode only contains your assigned Voting District, which tells the machine to pull up the ballot showing the candidates running in your districts for whom you may choose to vote.

10. What information is contained in the barcode printed on my activation card?

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11. How are votes tabulated at the end of the night?

- When the polls close at 8pm all the votes from the voting machines, plus the machines that scan the absentee and early voting votes, are read into a secured State tabulation system. The tabulated vote totals are then posted to the Election Night Reporting website.

12. I put my card in the slot, but it slid right back out. Why?

- Paper dust, at times, accumulates on the conveyor and the strip “de-magnetizes.” Once the dust is cleared off, the cards slide up the ramp into the container appropriately.

13. Do you guys compare the results contained on the Election USB to the cards?

- Yes, the Department performs post-election audits and certification processes.

14. What if I make a mistake and want to change my vote after I press the Vote button and the card deposits in the secure card container?

- The vote is final. We cannot undo the action.

15. After I make my selections and press Print, a message pops up on the machine saying, “Review your ballot through the window to the right. To vote your ballot as printed, touch VOTE.” I can’t verify my selections because the pop-up box is blocking the view of my ballot. Can you fix that?

- We have asked the vendor for this update.

16. What happens to the machines at the end of the night?

- After all the tapes are printed and ballots bins removed, the machines are locked and are taken back to Department warehouse, when possible. Otherwise, they will be picked up first thing the next day.

17. Are the machines hooked up to the internet?

- No, the voting machines are never connected to the internet.

18. What steps does Elections make to ensure that machines are not tampered with between delivery and the election and after the election?

- The machines are only handled by those authorized to move and transport them. The machines are kept locked. Machines have tamper-evident seals and chain-of-custody documentation from the time they leave the warehouse, until the election is over, and the machines are back at the Department.

19. Are the results stored on the machine's hard drive?

- Results are stored in the voting machine's internal memory, the removable media, and voter-verified, printed, paper ballots.

20. Can the machines be programmed to change the votes cast for one candidate versus another?

- No. Delaware's secure election coding process and rigorous logic and accuracy testing of voting equipment ensures that Delaware's ES&S Express Vote XL Voting Machines record votes exactly as entered by Delaware voters.

21. How are the ballots cast transferred from the machines in the polling location to the secure location where the ballots are formally counted and recorded?

- At the close of polls, Election Officers detach the “secure card container,” the canister holding all the paper ballots cast on that specific voting machine, from the back of the machine. The process is repeated for every machine at the polling place. The secure card containers of each voting machine used in the Polling Place are held in the custody of the Inspector. Immediately following the completion of the end of the night polling place closing procedures, the Inspector transports the secure card containers to the Department’s County Office warehouse and delivers them directly into the hands of authorized Department of Elections staff members. These DoE staff members transfer the secure card containers to a secure, physically and electronically surveilled and monitored repository within the building, where they are kept until the certification of election results. Once election results have been certified, the paper ballots are sealed in tamper-evident deposit bags and are locked away, undisturbed, in the secure location for 22 months in the case of state elections and five years in the case of school elections.

22. Are the votes stored on a thumb drive? How is that thumb drive secured? How is it transported to the Department of Elections?

- Yes, each vote is recorded and stored on the Elections Media stick, unique to each voting machine. The thumb drive is secured inside a locked compartment until the compartment is opened by key and the Elections Media stick is retrieved by Election Officers at the close of polls. The Elections Media sticks from each voting machine are then secured in a labeled, zippered pouch secured with a seal. The seal number on the pouch is recorded on Election District documentation. Once prepared, the pouch is transferred by the Inspector directly into the hands of one of the Polling Place's Election Officers. This Election Officer is given the title of

Elections Media Clerk and has been pre-designated by the Inspector as the custodian and authorized delivery agent of the Elections Media pouch to the Department of Elections. The Inspector informs the Department of Elections staff at operations headquarters of the name of the chosen Elections Media Clerk. The Elections Media Clerk is dismissed from the Polling Place by the Inspector and transports the Elections Media pouch directly upon leaving the Polling Place to the designated, secure collection station and directly into the hands of authorized, badged Department of Elections staff.

23. What are the measures undertaken by the Department of Elections to ensure the security of the ballots on election day?

- The security of the ballots is the collaborative, shared responsibility of the Election Officers at the Polling Place lead by the Inspector and Department of Elections staff. The Department of Elections employs a team of pre-cleared, authorized, and badged agents to visit each Polling Place throughout the day to survey the operations and voting equipment, including checking the secure card containers holding the paper ballots for any signs of tampering and ensuring that the compartment containing the Elections Media stick remains locked. If a secure card container reaches its maximum capacity of voted paper ballots, Election Officers inform the Department of

Elections staff at operations headquarters to send an authorized agent to procure the full bin and replace it with another, sealed empty secure card container and attach it to the back of the machine. The authorized, badged Department of Elections staff member then transports the filled secure card container directly to the Department of Elections County Office warehouse and delivers it directly into the hands of a Department of Elections staff member authorized to accept the container and deposit it immediately into the secure, physically and electronically surveilled repository within the building.

24. What is the specific process for formally requesting a change in the process of securing ballots for the November 8, 2022 election? How are such requests considered and who makes the final determination and over what time frame?

- The Department of Elections develops election processes and procedures based on the legal requirements detailed in Title 15 of the Delaware Code and the State of Delaware Constitution, which is revised, updated and amended by the Delaware General Assembly. To request a change in State law, please contact your State Representative and State Senator. Suggestions from Delaware voters are always welcomed by the Department and may be submitted by email to the Commissioner of Elections for consideration and review with Department of Elections County Office Directors. Constituents may email COE_Vote@delaware.gov with any suggestions, comments, or concerns.

25. Can the voting machines be accessed via wireless remote? I understand they are not connected to the internet, but how about wirelessly or remotely?

- There is no way to access a machine remotely by any means. A prerequisite for any voting machine to be considered for the State to use is that it is not capable of being accessed wirelessly or remotely in any manner, in addition to not being connected, or capable of being connected, to the internet.