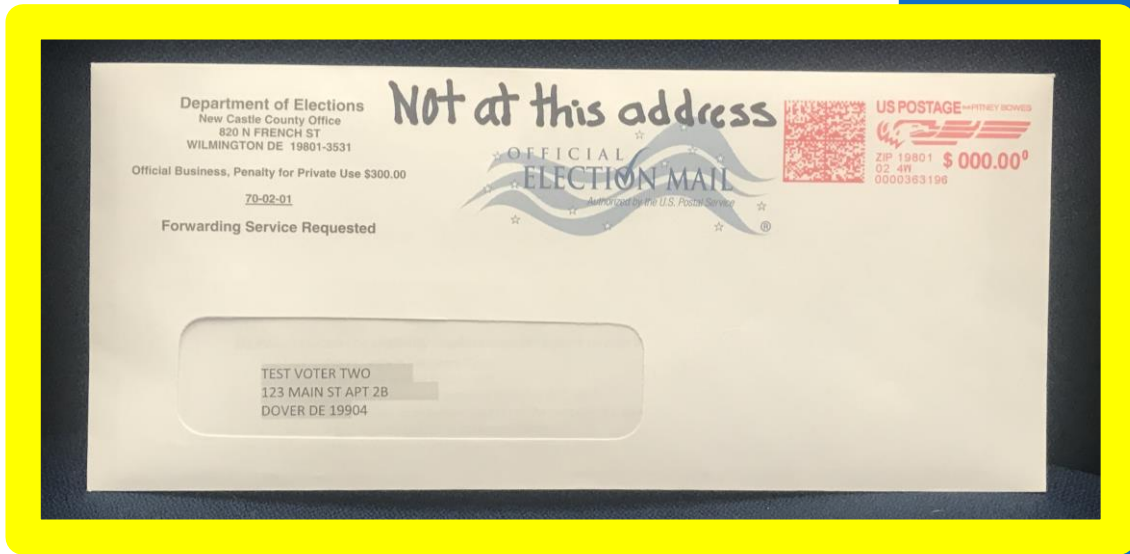


WHAT TO DO IF YOU RECEIVE MAIL FOR SOMEONE NOT AT YOUR ADDRESS



Election Mail FAQ

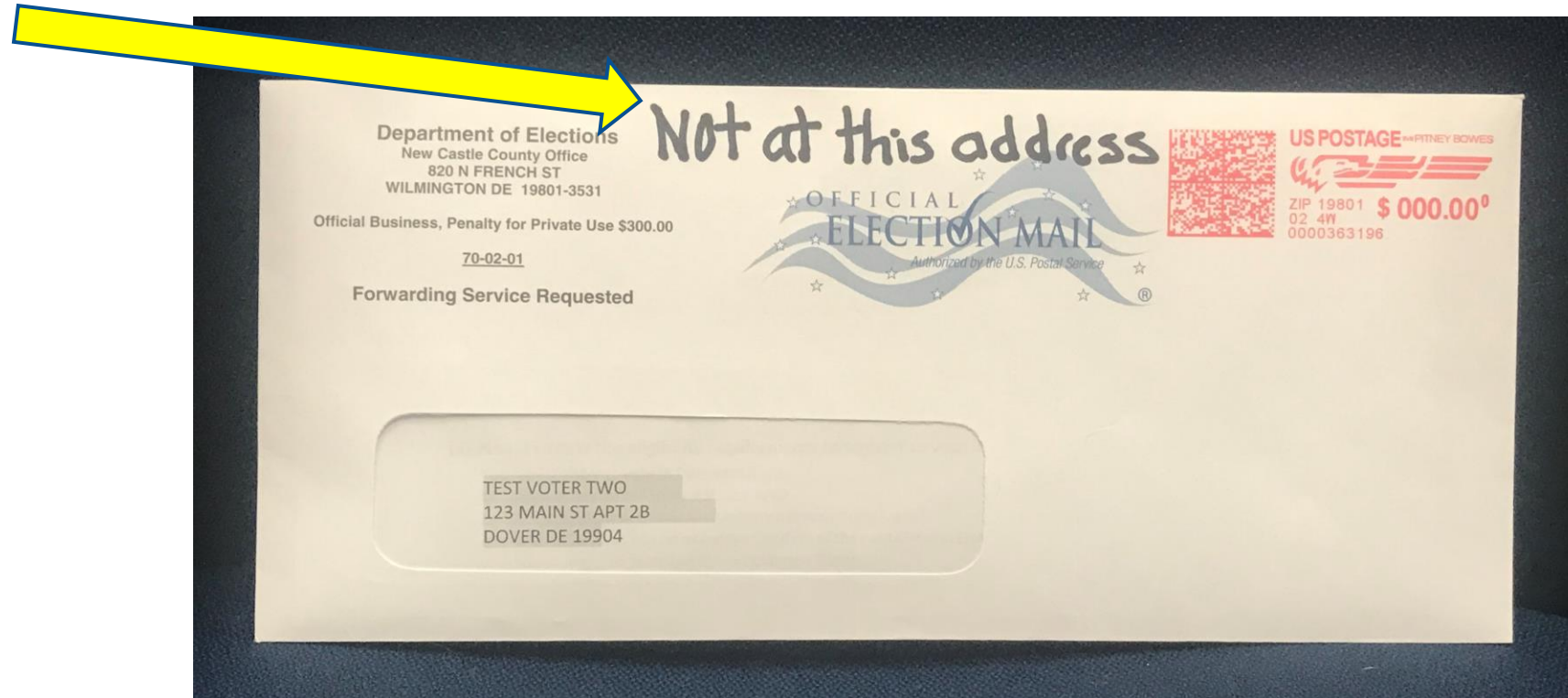


What if I get a piece of mail from the Department of Elections for someone who does not live at my address?



1. Write “Not at this address” on the front of the envelope.

- Write it in an open area on the envelope. Do not cross-out the address section.

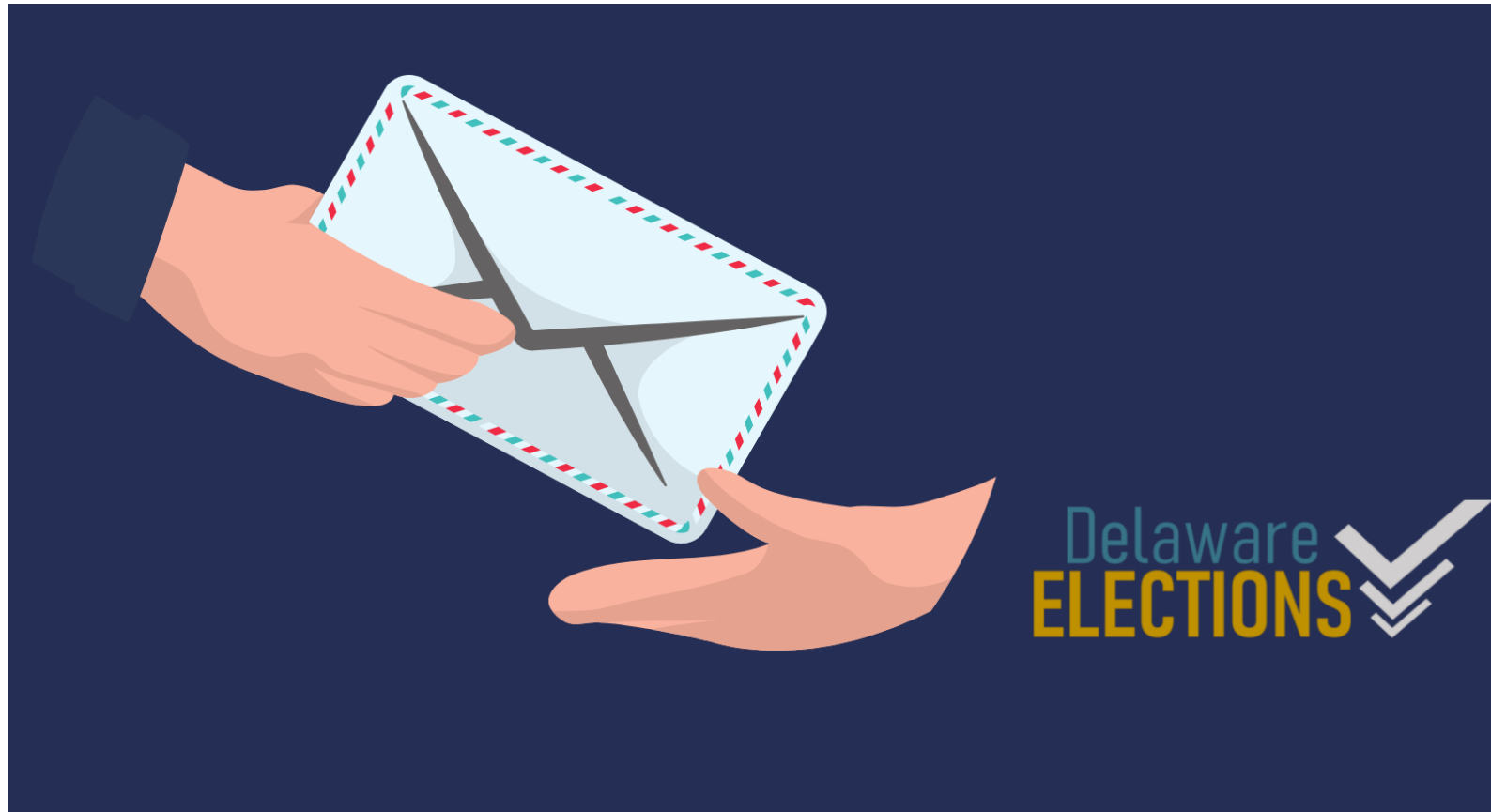


2. Put the piece of mail in a mailbox (collection box), drop it off at the Post Office, or give it to your mail carrier.

Mail it back by placing it in a mailbox, taking it to the Post Office, or handing it to your mail carrier.

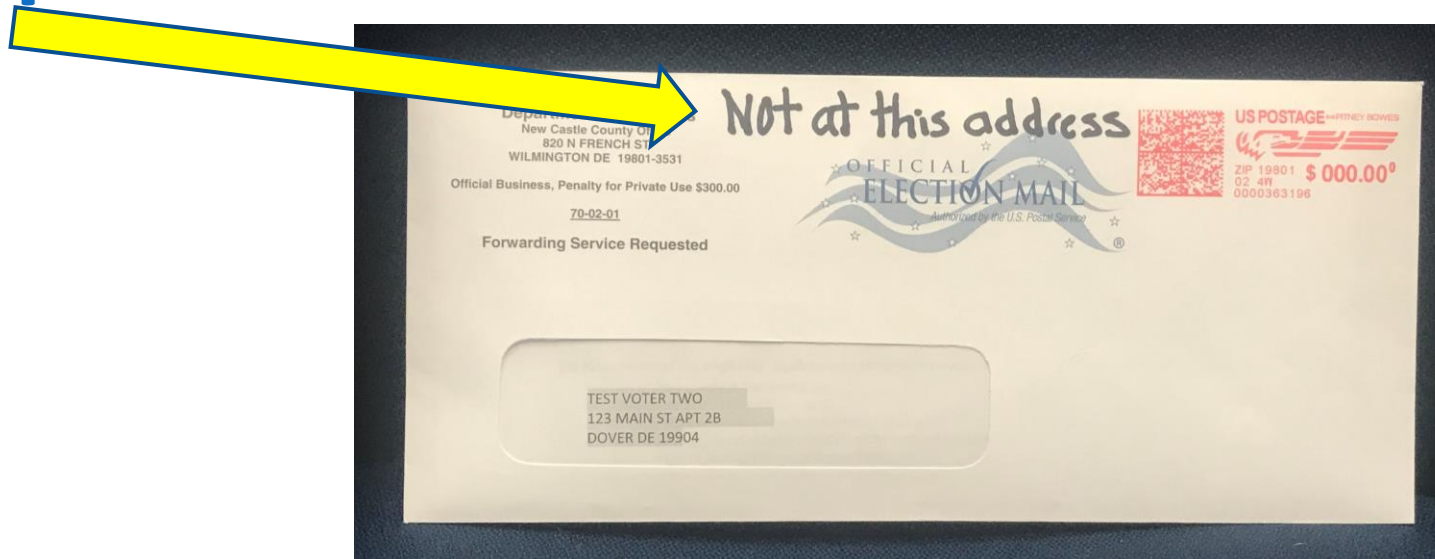


3. The United States Postal Service will return the mail piece to the Department of Elections office that mailed it out.



4. The Department of Elections will begin the address verification voter removal process in accordance with the National Voter Registration Act (NVRA).

5. The NVRA requires the Department to send another piece of mail for the same voter to your address, if this is the only address on file for the voter. Follow the *exact same* process to return this follow-up mailing to the Department.



6. If the second piece of mail is returned as undeliverable, or if there is no response from the voter within 60 days of the second mailing, the voter is placed in inactive status on the voter registration rolls.

7. Once a voter is placed in inactive status, if the voter does not vote in the next two consecutive General Elections *and* has had no contact with the Department of Elections, the voter is removed from the voter registration rolls.

8. The Department is also a member of the Electronic Registration Information Center (ERIC), a consortium of 32 states and the District of Columbia, that securely shares voter registration and motor vehicle agency information among the member states to improve the accuracy of voter registration rolls.

9. Membership in ERIC allows the Department to mail the address verification mailing to a voter's new address in another ERIC state, which expedites the process and greatly improves the likelihood that a voter will respond to the mailing and confirm if they are no longer a resident of Delaware, and then may be removed from the voter registration rolls.

10. USPS information on how to report and return mail that does not belong to you is available at the link below:

- [How is Undeliverable and Misdelivered Mail Handled? \(usps.com\)](https://usps.com/faq/How-is-Undeliverable-and-Misdelivered-Mail-Handled)

[https://faqs.usps.com/s/article/How-is-Undeliverable-and-Misdelivered-Mail-Handled#report return misdelivered](https://faqs.usps.com/s/article/How-is-Undeliverable-and-Misdelivered-Mail-Handled#report_return_misdelivered)

11. Contact the Department of Elections with any concerns with your Election Mail.

New Castle Office	Kent County Office	Sussex County Office	State Election Commissioner
820 N French St – 4th FL Wilmington, DE 19801	100 Enterprise Pl – Suite 5 Dover, DE 19904	119 N Race St Georgetown, DE 19947	905 S Governors Ave – Suite 170 Dover, DE 19904
302-577-3464	302-739-4498	302-856-5367	302-739-4277
<u>votencc@delaware.gov</u>	<u>votekc@delaware.gov</u>	<u>votesc@delaware.gov</u>	<u>COE_Vote@delaware.gov</u>